



Creature Comforts Pet Resort

Individual Pet Information Sheet

Please fill out for each First Time Pet you have on file with us / **one sheet per pet please**

Today's Date _____ 2017

Owners Full Name _____

Pets Name: _____ Breed _____ Color _____ Age _____ Birthday _____

Please circle one: Canine / Feline/ Other _____ Male/Female..... Spayed /Neutered -Y or N

Has this pet been treated with a **monthly flea/tick** preventive in the last 30 days? **Y or N** What type? _____

If fleas/ticks are found on your pet, a medicated bath will be performed at your expense. (\$28min)

Has your dog ever attended daycare before? **Y or N**

How was the experience? _____

Has your dog/cat been professionally groomed before? **Y or N**

How was the experience? _____

Has your dog attended training classes? **Y or N**

How was the experience? _____

Are you interested in training classes or having your pet trained while boarding with us? **Y or N**

Has your dog/cat ever growled, snapped, bitten at a person and/or another animal? **Y or N**

If Yes, Please describe the situation: _____

Please mark any of the following behaviors that may apply to your pet:

- Separation anxiety
- Excessive barking
- Coprophagia (eats stool)
- Fear of loud noises
- Potty pad trained
- Toy/food possessive
- Not house trained
- Mouthiness
- Fear of men/ children/women
- Sensitive to touch
- Fear aggressive
- Fear of thunder
- Digs under fences
- Climbs/jumps fences
- Chews blankets
- Destroys stuffed toys
- Destructive chewing
- Escape artist
- Slips easily on floors
- Prone to gastric upset
- Uses a raised feeder
- Spills food/water bowls
- Scratches/digs at doors
- Not crate trained
- Requires a harness for walking
- Fence/crate protective
- Skin problems
- Dislikes nail trims
- Dislikes water/bathing
- Has Medical/Special Needs _____

When your dog has to go to the bathroom he/she will ?

- Bark
- Whine
- Sit by the door
- Pace near door
- Ring bell on door
- Other _____

What are some of your pets favorite things?

- Play ball
- Long walks
- Play with other dogs
- Tummy rubs
- Cuddle Time
- Window watching
- Play with toys
- Brushing
- Sleeping
- Kong/Chews
- Sunbathing
- Lake/Pool
- Play games
- Other _____

What are you and your pets looking forward to at Creature Comforts Pet Resort?

Any recent vomiting, sneezing, diarrhea, heat cycle or any other conditions that we should be aware of?

Any allergies that we should be aware of? (drug, food, grooming sprays/shampoo etc.)

Any illness, injury, or surgery in the past 30 days? (If yes please explain)

Any special notes, **health problems**, fearful reactions, likes or dislikes, **aggression**, destructive behavior, etc.?

Pet Parents – Choose Boarding Options:

This preference is at the sole discretion of Creature Comforts, we make every effort to honor your preferences, but they are not guaranteed.

1. **Please select room preference by choosing a room below.**
 - a. Not sure what room to choose? Call us, Take a Tour, Or read full descriptions online.
 - b. Every dog is given 5 potty times outside, meals fed to your specifications, and fresh bedding.
 - c. Suites include flat screen tv, web cam access, fresh bedding, and a cage free, home like atmosphere.
2. **Please also indicate exact dates and times of arrival and departure from our resort.** (This is necessary for smooth operation of our resort)
3. **Please also indicate any additional services requested.**
4. **Please call your vet and have vaccine records faxed to us Before Check-In** (Our Fax 716-549-1872)

Cat Condo – 3 levels 2x2 each plus 2 perches. Fish Tank view ,Private litterbox area. \$18_____	Cat single level (2x2 with perch) \$12_____ (Single Occupancy Only)	Cat Suite Upstairs with Window Webcam and Cat TV \$35_____	Multiple Occupancy? YES NO Add \$14 for each additional pet in the same room Pets name(s) that are this sharing room? _____
--	---	--	--

***Please ReadRates are Daily. You may schedule a check-in / out appointment anytime during lobby hours. Lobby hours are M-F 7am - 7pm , but please note we close for lunch from 12:00-1:30. Sat lobby hours are 9-4. Checkout is **Noon** Mon-Sat; Sunday lobby is open 12-4pm. The daily rate applies to all boarding's after noon and Sundays. Our lobby is not open on major holidays. Deposits are refundable as store credit only. Cancellations are permitted up to 48 hours during a non-holiday and a holiday requires 7 days notice before your booked reservation. You will be billed for all dates booked with Creature Comforts after cancelation window has expired. Please read full agreement for details.

Club Canine Suite #1 or #2, Our largest, most luxurious suite, located in the front lobby. 12x14 \$81_____(up to 2 pets) add \$14 for 3 rd pet	Premier Pet Suite 1 9x9 Twin sized bed, located directly across from our lobby desk, large sunny windows. \$55_____	Premier Pet suite 2 7x7 Optimized with a heated floor, low profile bed, large window. Great for cats and older dogs. \$55_____	Multiple Occupancy? Add \$14 for each additional pet in the same room YES NO Pets name(s) that are this sharing room?
Premier Pet Suite #3 “The Quiet Room” Twin sized bed \$55_____	Luxury Suite Small Room # _____ 6x7 Toddler sized beds, comfy and quiet \$45_____	Classic Run 3.5x13 Completely Indoor chain link with solid wall partitions, skylights, & kuranda beds. \$28_____	Upstairs with staff overnight The ultimate in luxury. Conditions apply. Includes Daycare or One on One. \$108 per pet_____
Date of Check-In: Circle Day: M T W R F S Su (00/00/00) (/ /) Time _____am/pm	Date of Check-Out: Circle Day: M T W R F S Su (00/00/00) (/ /) Time _____am/pm	Total # of days booked: Staff Initials: _____	

For pets boarding together: If my pets have to be separated during their stay, my preference is for them to be moved to separate RUNS or SUITES (availability dependent)

Items brought with pet: (these items are Optional, the resort will provide toys, bedding, dishes etc.)

***Please label all belongings.**

- | | | |
|--|---|------------------------------|
| <input type="radio"/> Leash /collar/ harness | <input type="radio"/> Bowls (no Ceramic or Glass) | <input type="radio"/> Bed |
| <input type="radio"/> Toys | <input type="radio"/> Dry Food | <input type="radio"/> Snacks |
| <input type="radio"/> Blanket | <input type="radio"/> Canned Food | |
| <input type="radio"/> Other_____ | | |

Feeding Instructions: Current Diet (brand of food): _____
How many cups per meal ? _____ Circle one: Once(AM or PM) Twice Three x daily? Snacks: How often? _____
Are you providing food? Y or N (Please clearly label all food) If food is not provided, your pet will receive our <u>house diet dry \$2 per day/pet charge.</u> May we add a small amt. of canned food or sprinkle parm cheese to entice your pet to eat?..... Yes / No If you have multiple pets staying together, do we need to SEPARATE PETS to feed them? Yes / No



Additional services to customize your pets stay!

Pets Name: _____

Medications and directions: ≤ 2 tablets daily that are well taken are given free of charge. Injections, eye/ear or multiple meds, special meds a daily fee applies. \$8 Max.

- 1. _____
- 2. _____ +\$4
- 3. _____

(Please provide all medications in original labeled containers- do not add to meals)

+ADD **PICTURES OF YOUR PET WHILE AT CAMP** \$2 per picture. Will be emailed to you while you are away.

Qty. _____ Details _____ Email _____

+ADD **TRAINING CAMP** Have us train your pet while they board. Trouble areas, house breaking, jumping, basic obedience, etc. \$20 per session or \$60 for 4 sessions. Minimum 5 days boarding required.

Please add _____ sessions to this stay. Area of focus/Notes for trainer _____

+ADD **SHUTTLE SERVICE** Save a Trip! We will pick up or drop off your pet. \$25 for up to 10 miles one way + \$ 0.90 per each additional mile. Emergency/after hours/unscheduled service trip \$50 + mileage rate.

Miles _____ Dates _____ Notes _____

+ADD **SNACKTIME or BEDTIME TREAT** (Kong toy stuffed with PB and frozen) to boarding \$3 per pet, per day

- Everyday at Lunch
- _____# of days during the stay
- Evenings after daycare or dinner.

+ADD **DAYCARE** (social group setting) to boarding \$9 per pet, per day -normally \$21

- Everyday (9am-4pm)
- Half Days \$7
- Every Other Day
- _____# of days during the stay
- None**

+ADD **ONE on ONE TIME** (your pet only w/staff) extra TLC, long walks, play ball, brush etc. \$9 each or \$16 as a family

- Everyday
- Twice Daily
- Every Other Day
- _____# of days during the stay
- Evenings after daycare and dinner.
- None**

✓ Please Note: we will replace Daycare with One on One Time if my pet fails the Daycare Evaluation .

+ADD **SPLASH PARK** Daycare **plus** indoor play session (2 hours) in our new water park. Open year round, \$18 per pet.

- Everyday
- Every Other Day
- Request a picture be emailed to you \$2
- _____# of days during the stay
- Private party (your pet only) \$21 per pet.

Grooming Options

- FREE (wash and fluff) with 7 DAY STAY
- Do not bathe my pet**
- Nail Trim \$13
- Nail Grinding \$18
- Teeth Brushing \$25
- Teeth Scaling \$45
- Undercoat Brush & Blowout (reduces shedding, required for double coats) \$8-30
- BEST DEAL** –bath package for boarding dogs \$22-35 for most breeds, includes bath, and two extras! List: nails, ears, teeth, deep conditioner, tear stain facial.
- Complete Groom (this includes baths, nails, ears, and a haircut & style by one of our professional groomers. Price based on size, coat condition, and breed. \$_____)
- Notes For Groomer _____

Please do not forget to have your vet fax up to date records on each pet. Dogs: Rabies, Distemper, and Bordatella(Kennel Cough) Cats: Rabies and FVRCP are required. Thank You ☺

I certify that I have read and understand the Pet Services Agreement and Policies of Creature Comforts Pet Resort set forth in that agreement and I agree to abide by these policies and accept all the terms of this agreement.

Owners/Representatives' Signature _____ **Date** _____

